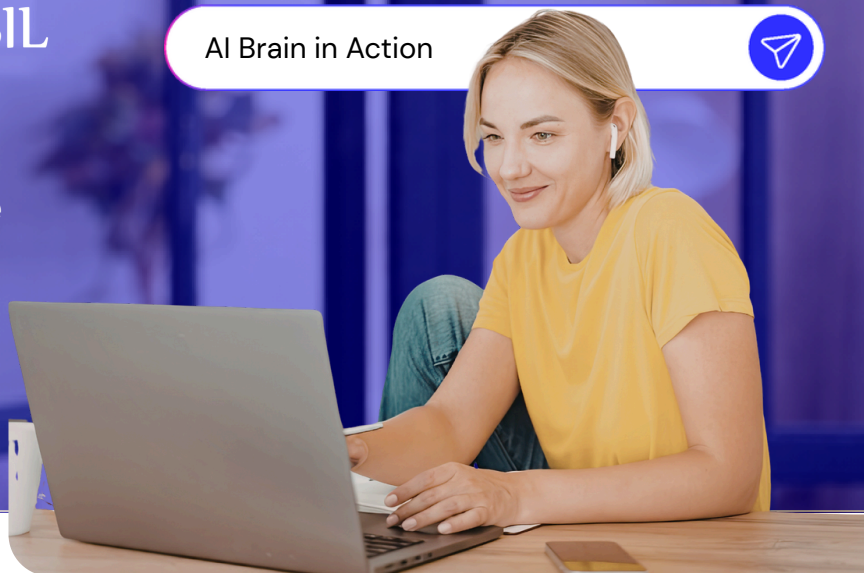




ABIL deploys WhatsApp-  
Native enterprise intelligence  
Agent with NSOffice.AI



## Impact At A Glance



**100%**

Queries resolved  
without manual search



**98%**

Knowledge response  
accuracy



**2 Sec**

Time to  
information

## Challenge

Access to company information was a problem for ABIL's leadership for estimations, project performance, and negotiations on pricing. Every project query for historical projects needed to be manually searched through disconnected documents by a different team which caused a lot of delays. The process was slow, unscalable, and entirely dependent on individual effort. Moreover, this lack of instant information cause real business impact in terms of time to decision-making.

The bigger problem: no way to compare outcomes across projects, standardize decisions, or access information in real time.

Public AI tools weren't an option as confidential project data, procurement records, budgets, and commercial strategy couldn't be exposed to external training environments. ABIL needed enterprise-grade retrieval, private, secure, and built for reasoning-based decision support at scale.

## Solution

ABIL has years of historical project documents, procurement records, cost data, and operational reports. What they didn't have was a way to query all of it in plain language instantly, securely, from anywhere. Network Science deployed NSOffice.AI, which automatically updates a DB with any new excel dropped and connects their system to all their data which surfaced answers from historical project data through a WhatsApp-native interface, within a fully private and secure environment. This opened up ABIL's world to instant negotiations, instant performance checks and faster time to decisions.

## Key Highlights

- **WhatsApp-Native Retrieval Agent:** Gave teams instant, conversational access to historical project data with no new app, or training required.
- **Comparative Analysis Engine:** Enabled cross-project comparisons and benchmarking that were previously too time-intensive to run consistently.
- **Cross-Project Knowledge Search:** Created a centralized intelligence layer over disconnected project files, eliminating dependence on individual institutional memory.
- **Decision-Support Intelligence:** Standardized how teams leverage institutional knowledge for faster, more reliable decision-making across the organization.

## Conclusion

ABIL's project teams went from manually finding document archives to querying institutional knowledge in seconds via WhatsApp with 100% query resolution and 98% response accuracy from day one. By deploying NSOffice.AI in a fully private environment, ABIL preserved data confidentiality while giving every team real-time access to the knowledge that was always there.